A Section 21 company

Erf 209 Industria Road, Lafrenz Industrial Area Tel: +264 61 202 3300 PO Box 350, Windhoek, Namibia www.amta.na



Request for Quotations For Non-Consultancy Services Time Based

Provision of Travel Management Services for Agro-Marketing and Trade Agency for a period of three years (3 Years)

Procurement Reference No: NCS/RFQ/AMTA-02/2023

BIDDER'S DETAILS

| Bidders Name: | Contact Details: |
|----------------|------------------------------|
| Email address: | Bid Amount inclusive of VAT: |

Date advertised: 09th June 2023

Closing date: Wednesday, 21st June 2023 @11h00 am.

Submit to: AMTA Tender Box at head office, located at the reception area. Erf 209, North Industrial Road,

Lafrenz, Ground floor

PMU contact person: Ms. Tuliky Shawapala

Tell: 061 2023300

Email: shawapalat@amta.na.

Procurement Management Unit (PMU) Agro Marketing and Trade Agency ERF 209 Industrial Road Lafrenz Industrial Area P O Box 350 Windhoek, Namibia

DOCUMENT CHECKLIST

The Bidder should complete the following checklist for documentation to be attached to the bid submission. The list below is not exhaustive, and it is the Bidder's responsibility to check that all documentation required in the bid document are attached.

CHECKLIST TABLE (DOCUMENTS COMPRISING THE BID)

| No. | Document attached | Compulsory Documents | Additional Documents | Bidder Checklist |
|-----|--|-------------------------|----------------------|---------------------|
| 1. | have a valid company Registration Certificate; | X | | |
| 2. | have a valid original/certified copy of good Standing with | X | | |
| | the Receiver of Revenue; | | | |
| 3. | have a valid original valid of good Standing with the | X | | |
| | Social Security Commission or, in the case where a | | | |
| | company has no employees, confirmation letter from the | | | |
| | Social Security Commission; | | | |
| 4. | have a valid certified copy of Affirmative Action | X | | |
| | Compliance Certificate, proof from Employment Equity | | | |
| | Commissioner that bidder is not a relevant employer, or | | | |
| | exemption issued in terms of Section 42 of the | | | |
| | Affirmative Action Act, 1998; | | | |
| 5. | have a certificate indicating SME Status (if SME); | X | | |
| | | | | |
| 6. | Submit signed Bid-securing Declaration | X | | |
| 7. | The bidder shall submit a comprehensive Company | X | | |
| | profile which includes the following information: | | | |
| | Bidder's physical and postal address, contact details, | | | |
| | (provide certified copies of IDs), organisational strength | | | |
| | and experience. | | | |
| 8. | All pages of the bid are signed and initialled by the | X | | |
| | bidder. | | | |
| 9. | Bidder has attached a quotation on the company | X | | |
| | letterhead. | | | |
| 10 | Documentary evidence of the company's current and | | | |
| | previous experience in areas relevant to the required job | | | |
| | and references. | | | |

A Section 21 company

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Letter of Invitation

Procurement Reference Number: NCS/RFQ/AMTA-02/2023 08 June 2023

Provision of Travel Management for Agro-Marketing and Trade Agency for a period of three years (3 Years)

Dear Potential Bidders

Agro-Marketing and Trade Agency invites you to submit your best quote for the items described in detail hereunder.

Any resulting contract shall be subject to the terms and conditions referred to in the document.

Queries, if any, should be addressed to Ms. Tuliky Shawapala at Agro-Marketing and Trade Agency, Erf 209, Lafrenz, Windhoek, P O Box 350, Windhoek.

Please prepare and submit your quotation in accordance with the instructions given or inform the undersigned if you will not be submitting a quotation.

Yours faithfully,

Tuliky Shawapala

Mapalel

Secretary to the Procurement Committee

SECTION I: INSTRUCTIONS TO BIDDERS

1. Rights of Public Entity

Agro- Marketing and Trade Agency reserves the right:

- (a) to accept or reject any quotation; or
- (b) to cancel the quotation process and reject all quotations at any time prior to contract award.

2. Preparation of Quotations

You are requested to quote for the services mentioned in Section III by completing, signing and returning:

- (a) the Quotation Letter in Section II with its annex for Bid Securing Declaration, where applicable;
- (b) the Priced Activity Schedule in Section IV;
- (c) the Specifications and Performance Standards Compliance Sheet in Section V; and;
- (d) any other attachment as deemed appropriate.

You are advised to carefully read the complete Request for Quotations document, including the Special Conditions of Contract in Section VII, before preparing your quotation. The standard forms in this document may be retyped for completion but the Bidder is responsible for their accurate reproduction.

3. Validity of Quotations

The quotation validity period shall be 60 days from the date of bid submission deadline.

4. Eligibility Criteria

To be eligible to participate in this Quotation exercise, you should:

- (a) have a valid company Registration Certificate;
- (b) have a valid original/certified copy of good Standing with the Receiver of Revenue;
- (c) have a valid original valid of good Standing with the Social Security Commission or, in the case where a company has no employees, confirmation letter from the Social Security Commission:
- (d) have a valid certified copy of Affirmative Action Compliance Certificate, proof from Employment Equity Commissioner that bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998;
- (e) have a certificate indicating SME Status (Applicable to SMEs only);
- (f) Submit signed Bid-securing Declaration.
- (g) An undertaking on the part of the Bidder that the salaries and wages payable to its personnel in respect of this proposal are compliant to the relevant laws, Remuneration Order, and Award, where applicable and that it will abide to sub-clause 4.6 of the General conditions of Contract if it is awarded the contract or part thereof; and;
- (h) Initial all pages of the bidding document and attachments;

(i) Attach quotation on company letterhead.

5. Bid Security/Bid Securing Declaration

Bidders are required to subscribe to a Bid Securing Declaration for this procurement process.

6. Services Completion Period

The completion period for services shall be *the day of the required service* after acceptance/issue of Purchase Order. Deviation in completion period shall not be accepted.

7. Documents to be submitted

Bidders shall submit along with their quotations documents giving company's profile, past experience and evidence of similar services provided together with customers reference details.

8. Sealing and Marking of Quotations

Quotations should be sealed in a single envelope, clearly marked with the Procurement Reference Number, addressed to the Public Entity with the Bidder's name at the back of the envelope.

9. Submission of Quotations

Quotations should be deposited in the Quotation/Bid Box located at Agro Marketing and Trade Agency, Ground floor, Erf 209, Lafrenz, Windhoek, not later than Wednesday, 21st June 2023 at 11H00 AM time. Quotations by post or hand delivered should reach Agro-Marketing and Trade and Agency, P O Box 350, Erf, 209 Industrial Street, Windhoek by the same date and time at latest.

Late quotations will be rejected.

Quotations received by e-mail will not be considered.

10. Opening of Quotations

Quotations will be opened internally by Agro-Marketing and Trade Agency, after the closing time referred to in section 9 above. A record of the Quotation Opening stating the name of the Bidders and the amount, the presence or absence of a Bid-Securing Declaration and Mandatory documents will be put on the website www.amta.na and Government portal https://egp2.gov.na/index.jsf and available to any bidder on request within three working days of the Opening.

11. Evaluation of Ouotations

The Public Entity shall have the right to request for clarifications in writing during evaluation. Offers that are substantially responsive shall be compared on the basis of evaluated cost to determine the lowest evaluated quotation.

12. Scope of Services, Specifications and Performance Standards

The Scope of Services and Performance Standards Compliance Sheet detailed in Sections III and V are to be complied with. Bidders may propose alternative for part of the scope substantiating that such alternatives will equally serve the interest of the Public Entity. However evaluation will be carried out as per the defined scope.

Alternatives will only be considered from bidders having submitted the lowest evaluated quotation as per the base requirements.

Bidders have to substantiate in what manner the deviation in set specifications and performance standards, if any, are not material deviation.

13. Prices and Currency of Payment

Prices for the execution of services shall be fixed in Namibian Dollars as quoted.

Quotations shall cover all costs of labour, materials, equipment, overheads, profits and all associated costs for performing the services, and shall include all duties. The whole cost of performing the services shall be included in the items stated, and the cost of any incidental services shall be deemed to be included in the prices quoted.

14. Margin of Preference

14.1. The applicable margins of preference and their application methodology are as follows:

Not Applicable

14.2.Bidders applying for the Margin of Preference shall submit, **upon request**, evidence of:

Not Applicable

15. Award of Contract

The Bidder having submitted the lowest evaluated responsive quotation and qualified to perform the services shall be selected for award of contract. Award of contract shall be by issue of a Purchase Order/Letter of Acceptance in accordance with terms and conditions contained in Section VI: Contract and General Conditions of Contract

16. Notification of Award and Debriefing

The Public Entity shall after award must promptly inform all unsuccessful bidders in writing of the name and address of the successful bidder and the contract amount and post a notice of award of ward on its website within seven (7) days. Furthermore, the Public Entity shall attend to all requests for debriefing made in writing within seven days (7) days of the unsuccessful bidders being informed of the award

SECTION II: QUOTATION LETTER

(to be completed by Bidders)

[Complete this form with all the requested details and submit it as the first page of your quotation with the Priced Activity Schedule and documents requested above. A signature and authorisation on this form will confirm that the terms and conditions of this RFQ prevail over any attachments. If your quotation is not authorised, it may be rejected.]

| Quotation Addressed to : [Name of Public Entity]: | |
|---|---|
| Procurement Reference Number: | |
| Subject matter of Procurement: | |
| We offer to provide the services detailed in the Scor conditions stated in your Request for Quotations refe | |
| We confirm that we are eligible to participate in the criteria specified in Section 1: Request for Quotation | |
| We undertake to abide ethical conduct during the presulting contract. | procurement process and the execution of any |
| We have read and understood the content of the lattached hereto and subscribe fully to the terms and understand that this subscription could lead [forfeither the grounds mentioned in the BDS] | and conditions contained therein. We further |
| The validity period of our Quotation isof the bid submission deadline. | days [insert number of days] from the date |
| We confirm that the prices quoted in the Priced Active subject to revision or variation, if we are awarded quotation validity. | |
| The services will commence withinPurchase Order/ Letter of Acceptance. | [to insert number] days from date of issue of |
| The services will be completed withinof Purchase Order/ Letter of acceptance. | [to insert number] days from date of issue |

Quotation Authorised by:

| Name of Bidder | | Company's Address and seal | |
|---|--|----------------------------|------------|
| Contact Person | | | |
| Name of Person Authorising the Quotation: | | Position: | Signature: |
| Date | | Phone No./Fax | |

Appendix to Quotation Letter

BID SECURING DECLARATION

(Section 45 of Act)

(Regulation 37(1)(b) and 37(5))

| Date: | [Day/month/year] |
|-------------------|--|
| Procu | rement Ref No.: |
| | Entity and address] |
| | understand that in terms of section 45 of the Act a public entity must include in the bidding document juirement for a declaration as an alternative form of bid security. |
| I/We* | accept that under section 45 of the Act, I/we* may be suspended or disqualified in the event of |
| (a) | a modification or withdrawal of a bid after the deadline for submission of bids during the period of validity; |
| (b) | refusal by a bidder to accept a correction of an error appearing on the face of a bid; |
| (c) | failure to sign a procurement contract in accordance with the terms and conditions set forth in the bidding document, should I/We * be successful bidder; or |
| (d) | failure to provide security for the performance of the procurement contract if required to do so by the bidding document. |
| I/We* | understand this bid securing declaration ceases to be valid if I am/We are* not the successful Bidder |
| _ | signature of person whose name and capacity are shown] |
| Capaci [indica | ity of: the legal capacity of person(s) signing the Bid Securing Declaration] |
| | t complete name of person signing the Bid Securing Declaration] |
| Duly a | uthorized to sign the bid for and on behalf of: [insert complete name of Bidder] |
| Dated [inser | on, day of,, tdate of signing] |
| Corpoi | rate Seal (where appropriate) |
| [Note* | : In case of a joint venture, the bid securing declaration must be in the name of all partners to the joint |

venture that submits the bid.]



Ministry of Labour, Industrial Relations and Employment Creation

Written undertaking in terms of section 138 of the Labour Act, 2007 and section 50(2)(D) of the Public Procurement Act, 2015

1. EMPLOYERS DETAILS

| Company Trade Name: |
|--|
| Registration Number: |
| Vat Number: |
| Industry/Sector: |
| Place of Business: |
| Physical Address: |
| Tell No.: |
| Fax No.: |
| Email Address: |
| Postal Address: |
| Full name of Owner/Accounting Officer: |
| |
| Email Address: |

2. PROCUREMENT DETAILS

| Procurement Reference No.: |
|---|
| Procurement Description: |
| |
| Anticipated Contract Duration: |
| Location where work will be done, good/services will be delivered: |
| 3. UNDERTAKING |
| I[insert full name], owner/representative |
| of[insert full name of company] |
| hereby undertake in writing that my company will at all relevant times comply fully with the relevant provisions of the Labour Act and the Terms and Conditions of Collective Agreements as applicable. |
| I am fully aware that failure to abide to such shall lead to the action as stipulated in section 138 of the labour Act, 2007, which include but not limited to the cancellation of the contract/licence/grant/permit or concession. |
| Signature: |
| Date: |
| Seal: |

- Please take note:
 1. A labour inspector may conduct unannounced inspections to assess the level of compliance
 2. This undertaking must be displayed at the workplace where it will be readily accessible and visible by the employees rendering service(s) in relations to the goods and services being procured under this contract.

SECTION III: SCOPE OF SERVICES

Flight arrangements (Locally, regionally, and internationally). Booking of accommodation (Locally, regionally, and internationally). Car Rental. Incentives (frequent flyer and other). Monthly statements/invoices, Provision of monthly reports when required.

SECTION IV: PRICED ACTIVITY SCHEDULE

Procurement Reference Number: NCS/RFQ/AMTA-02/2023

Currency of Quotation: _

Air Ticket Fee

Re-issue

[Complete the unit and time base prices for each item listed below in Namibian dollars. Authorize the prices quoted in the signature block below. The table shown hereunder may be re-designed and customized as per the type of services required].

| No No | Brief Description of Services | Quantity | Measure | Unit Price |
|-------|---------------------------------|----------|---------|------------|
| A* | B* | C* | D* | Е |
| 1 | International- Air | | | |
| | Air ticket fee | 1 | Rate | |
| | Re-Issue | 1 | Rate | |
| | Change of reservation | 1 | Rate | |
| | Bill Black Fee | 1 | Rate | |
| 2 | International- Accommodation | | | |
| | Accommodation Reservation Fee | 1 | Rate | |
| | Accommodation bill back fee | 1 | Rate | |
| | Change of reservation | 1 | Rate | |
| 3 | International Car Hire | | | |
| | Reservation Fee | 1 | Rate | |
| | Change of Reservation Fee | 1 | Rate | |
| | Car bill back fee | 1 | Rate | |
| | | | | |
| 4 | Regional/ SADC- Air | | | |

1

1

Rate

Rate

| | Change of reservation | 1 | Rate | |
|---|---|-----|-----------|---------------|
| | Bill Back Fee | 1 | | |
| 5 | Regional/ SADC- Car Hire | | | |
| | Reservation fee | 1 | Rate | |
| | Change of reservation fee | 1 | Rate | |
| | Car bill back fee | 1 | Rate | |
| 6 | Domestic- Air | | | |
| | Air ticket fee | 1 | Rate | |
| | Re-issue | 1 | Rate | |
| | Change of reservation | 1 | Rate | |
| | Bill Back Fee | 1 | Rate | |
| 7 | Domestic- Accommodation | | | |
| | Accommodation Reservation Fee | 1 | Rate | |
| | Accommodation bill back fee | 1 | Rate | |
| | Change of Reservation | 1 | Rate | |
| 8 | Domestic- Car Hire | | | |
| | Reservation fee | 1 | Rate | |
| | Change of Reservation fee | 1 | Rate | |
| | Car bill back fee | 1 | Rate | |
| 9 | Transfers: International, Regional & Domestic | | | |
| | Reservation fee | 1 | Rate | |
| | Transfer bill back fee | 1 | Rate | |
| | Change of reservation fee | 1 | Rate | |
| | 1 | I | Other add | itional costs |
| | Enter 10% WAT rate if WAT aver | nnt | Subtotal | |
| | Enter 0% VAT rate if VAT exem | | VAT @ | % |

^{*} Columns A to D to be completed as applicable by Public Entity

Priced Activity Schedule Authorised By: [insert company seal]

| Name of signatory: | Signature: | |
|--------------------|------------|--|
| Position: | Date: | |
| Company Name: | | |

SECTION V: SPECIFICATIONS AND PERFORMANCE STANDARD COMPLIANCE SHEET

[Public Entity shall customise this section and the table hereunder where the Service Providers have to achieve set specification and performance standards.]

Procurement Reference Number: NCS/RFQ/AMTA-02/2023

[Bidders should complete columns C and D with the specifications of the services offered. Also state "comply" or "not comply" and give details of any non-compliance/deviation to the specification required. Attach detailed technical literature if required. Authorise the specification offered in the signature block below.]

| Item | Specifications and | Compliance of Specifications | Details of Non-Compliance/ |
|-----------------|----------------------------------|-------------------------------------|----------------------------|
| No | Performance Required | and Performance Offered | Deviation |
| A & | | | (if applicable) |
| $\frac{A^*}{1}$ | B* | C | D |
| 1 | <u>International- Air</u> | | |
| | Air ticket fee | | |
| | Re-Issue | | |
| | Change of reservation | | |
| | Bill Black Fee | | |
| 2 | International- Accommodation | | |
| | Accommodation Reservation Fee | | |
| | Accommodation bill back fee | | |
| | Change of reservation | | |
| 3 | International Car Hire | | |
| | Reservation Fee | | |
| | Change of Reservation Fee | | |
| | Car bill back fee | | |
| 4 | Regional/ SADC- Air | | |
| | Air Ticket Fee | | |
| | Re-issue | | |
| | Change of reservation | | |
| | Bill Back Fee | | |
| 5 | Regional/ SADC- Car Hire | | |
| | Reservation fee | | |
| | Change of reservation fee | | |

| Item No | Specifications and Performance Required | Compliance of Specifications and Performance Offered | Details of Non-Compliance/ Deviation (if applicable) |
|------------|---|--|--|
| A^* | B * | С | D |
| | Car bill back fee | | |
| | | | |
| 6 | Domestic- Air | | |
| | Air ticket fee | | |
| | Re-issue | | |
| | Change of reservation | | |
| | Bill Back Fee | | |
| 7 | Domestic- Accommodation | | |
| | Accommodation | | |
| | Reservation Fee | | |
| | Accommodation bill back fee | | |
| | Change of Reservation | | |
| 8 | Domestic- Car Hire | | |
| | Reservation fee | | |
| | Change of Reservation fee | | |
| | Car bill back fee | | |
| 9 | Transfers: International, | | |
| | Regional & Domestic | | |
| | Reservation fee | | |
| | Transfer bill back fee | | |
| | Change of reservation fee | | |
| | | | |
| | | | |
| | | <u> </u> | |

Specifications and Performance Standard Compliance Sheet Authorised By:

| Name: | | | Signa | iture: | |
|----------------------------------|--|-------|-------|--------|--|
| Position: | | | Date: | | |
| Authorised for and on behalf of: | | Compa | ny | | |

 $[\]boldsymbol{*}$ Columns A and B to be completed by Public Entity.

SECTION VI: CONTRACT AGREEMENT AND GENERAL CONDITIONS OF CONTRACT

Any resulting contract shall be placed by means of a Purchase Order/Letter of Acceptance and shall be subject to the General Conditions of Contract (GCC) Ref: NCS-LS/RFQ-GCC for procurement of services (lump-sum) available on the website of the Public Entity (*insert website address*) except where modified by the Special Conditions below.

SECTION VII: SPECIAL CONDITIONS OF CONTRACT

Procurement Reference Number: NCS/RFQ/AMTA-02/20

The clause numbers given in the first column correspond to the relevant clause numbers of the GCC [This section is to be customised by the Public Entity to suit the requirements of the specific procurement].

| Subject and GCC Reference | Special Conditions | | | |
|--|--|--|--|--|
| Definitions GCC 1.1(a) | Adjudicator is Not Applicable for this contract | | | |
| Definitions GCC 1.1(l) | The Member is: [to be inserted at contract signing] | | | |
| Definitions GCC 1.1(o) | The Service Provider is: [to be inserted at contract signing] | | | |
| Notices GCC 1.4 | Any notice shall be sent to the following addresses: For the Secretary, Procurement Committee Agro-Marketing and Trade Agency Erf, 209 Industrial Street, Lafrenze P. O. Box 350, Windhoek Procurement Reference Number: NCS/RFQ/AMTA-02/2023, Ground Floor, Bid Box the address and the contact name shall be: For the [Service Provider], the address and contact name shall be [to be inserted at contract signing]: | | | |
| Authorised Representatives GCC 1.6 | The Authorised Representatives are: For the Public Entity: For the Service Provider[to be inserted at contract signing] | | | |
| Effectiveness of Contract GCC 2.1 | The date on which this Contract shall come into effect is | | | |

| Starting Data | The intended starting data for the common and of Compiess in Lab. 2022 | | | | |
|--|---|--|--|--|--|
| Starting Date | The intended starting date for the commencement of Services is _July 2023. | | | | |
| GCC 2.2.2 | | | | | |
| Intended Completion Date | The intended completion date isJune 2026 | | | | |
| GCC 2.3 | | | | | |
| Prohibition | List of Activities: Flight arrangements (Locally, regionally, and | | | | |
| GCC 3.2.3(c) | internationally), Booking of accommodation (Locally, regionally, and internationally), Car Rental, Incentives (frequent flyer and other), Monthly statements/ invoices. | | | | |
| | Provision of monthly reports when required | | | | |
| Service Provider's Actions Requiring Public Entity's Prior approval | The other actions are | | | | |
| GCC 3.7(c) | | | | | |
| Documents Prepared by Service Provider to be the Property of the Public Entity GCC 3.9 | Restrictions on the use of documents prepared by the Service Provider are: As Specified in the SCC. | | | | |
| Payments of Liquidated Damages GCC 3.10.1 | Liquidated damages for the whole contract are 4 per week. The maximum amount of liquidated damages for the whole contract is 4% of the final contract price. | | | | |
| Lack of Performance Penalty | The percentage to be used for the calculation of lack of Performance Penalty is 5%. | | | | |
| GCC 3.10.3 | | | | | |
| Performance Security | (i) No Performance Security is not required | | | | |
| GCC 3.11 | | | | | |

| | <u> </u> | |
|---|--|--|
| Assistance and Exemptions | The assistance and exemptions provided to the Service Provider are(where applicable): | |
| GCC 5.1 | | |
| Contract Price | The amount in local currency is Namibian Dollars | |
| GCC 6.2(a) | | |
| Terms and Condition of Payment | Insert the payment terms in line with the GCC. Advance payment not applicable | |
| GCC 6.4 | | |
| Interest on Delayed Payments GCC 6.5 | Payment shall be made within 30 days of receipt of the invoice and the relevant documents, and within 30 days in the case of the final payment. The interest rate is | |
| Price Adjustment | Price adjustment <i>not</i> applicable. | |
| GCC 6.6.1 | | |
| Identifying Defects | The following inspections shall be carried out: The defect liability period is: 12 months | |
| GCC 7.1 | The defect hability period is. 12 months | |
| Dispute Settlement GCC 8.2 | In cases where no adjudicator has been appointed the disputes shall be subject to the procedures of the laws of Namibia. If any dispute arises between the Employer and the Contractor in connection with or arising out of the Contract, the parties shall seek to resolve any such dispute by amicable agreement. If the parties fail to resolve such dispute by amicable agreement, within 14 days after one party has notified the other in writing of the dispute, then the dispute may be referred to court by either party. | |
| Dispute Settlement GCC 8.2.3 | Not Applicable | |
| GCC 8.2.3 | | |
| Dispute Settlement GCC 8.2.4 | The arbitration procedures of Adjudicator shall be appointed for this Contract. will be used (applicable to overseas service provider) | |
| Dispute Settlement GCC 8.2.5 | Not Applicable | |

SCHEDULE 1

(a) COST STRUCTURE FOR VALUE ADDED CALCULATION PER PRODUCT

COST STRUCTURE FOR VALUE ADDED CALCULATION PER PRODUCT N\$ N\$ Raw Materials, Accessories & Components Imported (CIF) • Local (VAT & Excise Duty Fee) **Labour Cost** Direct Labour Clerical Wages • Salaries to Management Utilities Electricity Water • Telephone Depreciation **Interest on Loans** Rent Other (please specify) •••• TOTAL COST

 $Local\ Value\ Added = \underline{Total\ Cost - Cost\ of\ imported\ inputs}\ x\ 100$ $Total\ Cost$

NB! The cost structure should be certified by a Certified Accountant